

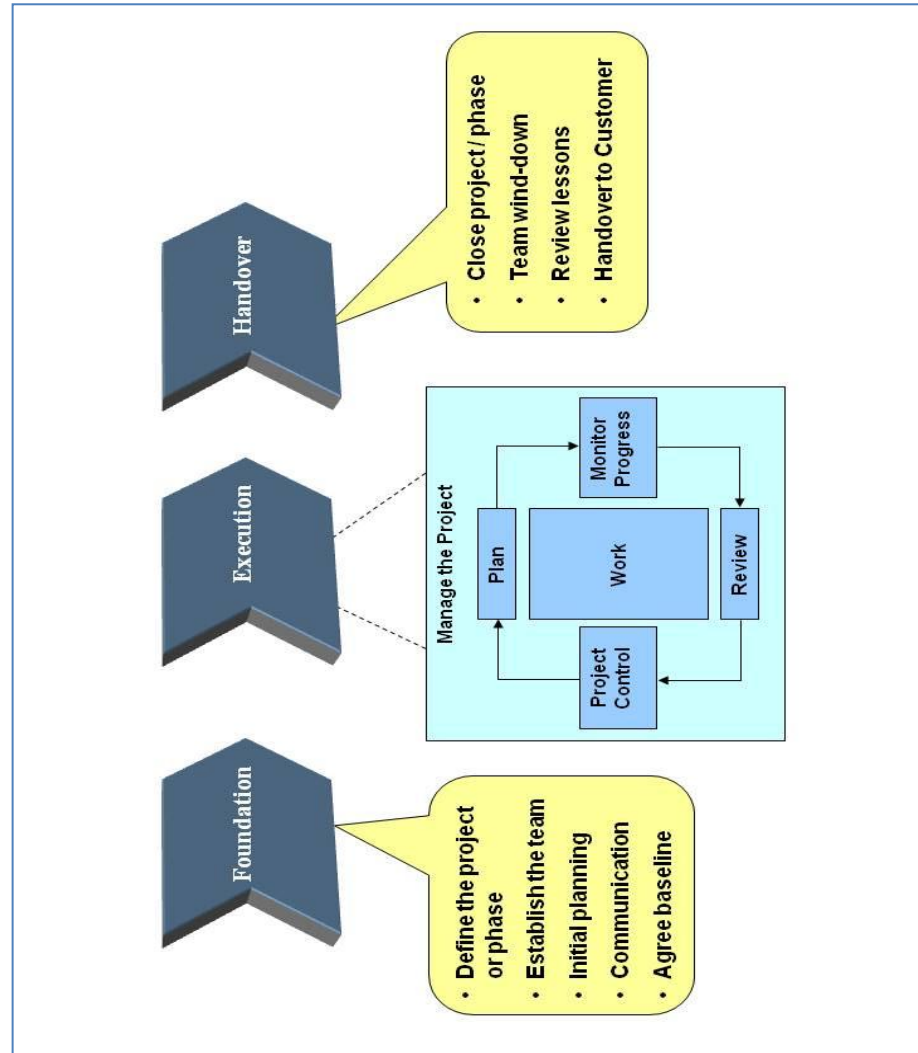
Project Management Deployment

PLC Partners specialise in project management and solution delivery. To this end we support our project managers with our expert project management knowledge and experience, together with the skills of a high quality project management professionals and project support office.

PLC Partners project management method, the 'PLC Method', is based on the Project Management Institute's (PMI) methodology. Our delivery process has been developed through the adaptation of generic industry standard and methods to ensure optimal results every time. All PLC Partners' Project Managers undergo training in this method.

The PLC Method ensures the timely delivery of a solution that realises all the agreed business goals, avoiding the costly overruns which plague most projects. As a result, the Customer may realise benefits and get that all important time to market advantage at the lowest possible risk.

While there are similarities in all projects, no two will be identical. PLC's experienced Project Managers work closely with the Customer to scope, plan, monitor risk and resolve project issues that are unique to each Project. This co-operative management between PLC and its Customers ensures risk is significantly reduced and the full business benefit is realized at the earliest possible time.



The PLC Method Management Process

PLC Partners project management approach to delivery, incorporates the standards issued by the PMI Standards Committee. Our expert project management professionals provide focused and dedicated management throughout the full project life cycle to ensure project deployment success.

Project Board

PLC Partners recommends the establishment of a project board (PB) who are responsible for the overall success of the project. The PB should comprise of the PLC Project Manager, the Project Sponsor, the Product Owner and customer Project Manager. The PB should meet on a regular basis to review project performance and address any escalated issues, but would not be required to manage the project on a day-to-day basis. PLC's Head of Services will attend these meetings as required, in addition to the Customer Project Manager. Daily management should be through regular daily contacts at a project management level and weekly status reports to stakeholders.

Project Foundations

To initiate the project the project manager organises a 'kick-off' meeting with the Customer at which the Project Charter and an initial project plan are scoped. The completion of the Project Charter is vital to the success of the project; the information contained in this document forms the agreed baseline from which all activities and deliverables will be completed, along with the identification of the key roles and responsibilities, the project management process to be followed, and the initial risk register. This document forms the first deliverable of the project and thus requires sign-off by both the Customer and PLC.

Project Execution

Project performance must be monitored and measured regularly to ensure early detection of variances to the plan. The earlier variances are detected the lower the risk to time, cost and quality and the less stressful the remediation. The PLC approach to controlling the project is to provide numerous review points thereby enabling the project manager to remain in control. The challenge is to coordinate the overall project through detailed planning and resource management to optimise the delivery of a complete solution. This requires focused quality control and monitoring of specified deliverables to ensure they meet agreed standards and do not impact performance, and continual monitoring and control, ensuring all risks are correctly identified and contingencies are well planned and relevant. Finally, to ensure the overall direction and integrity of the project through regular performance reporting to all Customer stakeholders, thereby optimising the financial and functional delivery of the project.

Project Handover

Project handover and closure is the process of confirming that all the customer requirements for the project have been met and the system can be formally moved to production support. The project closure requires input from various stakeholder groups, particularly the project board, in order that valuable assessments of performance can be obtained and contractual arrangements are completed.

Note: "PMI", is a registered certification mark of the Project Management Institute, Inc.